DAY 1

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18th October 2023

Premium pass holders Visitor pass holders





**Opening Remarks** 

Peter Birch, Founder, CEO & Podcast Host,

Talking HealthTech



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10:10	
10:30	Developing A Digital-Ready Healthcare Workforce Of The Future Rebecca Meynell, Director, Workforce Strategy, Victorian
10:40	Department of Health Dr Sing Chee Tan, Intensive Care Specialist & Deputy Chief Medical Informatics Officer Northern Health
	Sudeep Saraf, Chief Medical Information

# **Opening Remarks**

#### Creating A Digital Aged Care Service For The Modern Aged Care Consumer

Julianne Parkinson, CEO, Global Centre for

Modern Ageing

Natasha Egan, Editor, Australian Ageing Agenda

Lee Martin, Chief Executive Officer, Tanunda Lutheran Home

Angela Mannix, Digital Health Branch -Aged Care Lead, Victorian Department of Health

Deidre McGill, Executive General Manager -At Home Support, Bolton Clarke Julianne Parkinson, CEO, Global Centre for Modern Ageing

#### **Opening Remarks**

Alan Forbes, CEO, Patient **Experience Group** 

"Pagers Are A System of The Past!" **How Austin Health Streamlined** Clinical Communication, Improved **Clinical Governance and Increased Patient Outcomes Through Digital** Transformation

Nicole Hosking, Clinical Change Lead and Director of Radiology. Austin Health

#### **How Health Information Exchanges Will Enable Data Sharing & Integrated Care** At Your Health Service: Lessons From Utah and Nevada (USA)

Officer, Alfred Health

Cody Johansen, Director of Technology, HealthHIE Nevada (USA)

Australia's Future of Modern Ageing: Innovative AgeTech Solutions - Codesigning for Aged Care, Home Services & **Workforce Readiness** 

Julianne Parkinson, CEO, Global Centre for Modern Ageing

#### **Transforming Patient Experiences** With Trust, Empathy, and Connection

Alan Forbes, CEO Patient Experience Group

#### Monash Health's Pathways to Progress: **Accelerating Planned Surgery Recovery** with Digital Patient Pathways

Eleanor Milton, Director of Clinical Operations Elective Surgery, Monash Health

What Co-Design With 4000+ Seniors Tells **Us About The Opportunities To Create An** Inclusive, Healthy and Independent **Ageing Community** 

Cassie Mason, Executive Director, Office for Ageing Well, SA Health

#### **WACHS's Command Centre How Nurse-Led Virtual Care Models Are Addressing Workforce** & Clinical Challenges Across 2.55 million Km2, 7 Regional and Rural Districts In Western Australia

Susan Greyling, Clinical Nurse Consultant WACHS Command Centre, Western Australia Country Health Service

Networking Break

#### **Networking Break**

Fireside Chat: Leveraging Technology & **Care Models Innovation To Improve Senior Independence and Outcomes Within Their Homes** 

Deidre McGill, Executive General Manager -At Home Support, Bolton Clarke

#### Voice of the Audience Session

#### **Healthcare Specific Networking Platforms are Changing Talent** Attraction and Sourcing - So What

Kopi Nadarajah, Founder and CEO, Healthcare Link

Can You Do About It?

### **Update on HL7 Australia Collaboration:** Creating an Open Community **Developing Interoperability Standards to Meet Health and Social Care Needs** Across Australia

David Pare, Membership Director, HL7 Australia Board

**CEO ThinkTank: How We Can Enable Our Integrated, Preventative Healthcare Vision In Victoria** 

Networking Break

DAY 1

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**CEO ThinkTank: How We Can Enable Our Integrated, Preventative Healthcare** Vision In Victoria

Nickola Allan, Chief Executive Officer, Maryborough and District Health Service David Plunkett, Chief Executive Officer, Eastern Health

Janine Wilson, Chief Executive Officer, Eastern Melbourne PHN Peter Abraham, Chief Executive Officer, Swan Hill District Health

**Networking Break** 

**Prioritizing Innovation Culture in Aged Care: Exploring Strategies for Sustainable** Partnerships Across Research, Consumers, and Industry

Prof. Vasso Apostolopoulos, Director Immunology and Translational Research, Victoria University Dr Andrew Gilbert, Research Fellow, National Ageing Research Institute Liesel Higgins, Project Manager Research

and Development, CSIRO Dr Tanya Davison, Director, Research Discovery, Silverchain Group

**Bringing Mental Healthcare into Home Care: Lessons From Piloting The EMBED Care Model Facilitating Early Detection & Evidence-Based Treatment of Depression** in Seniors

Marissa Dickins, Research Fellow, Silverchain Group

**How Co-Design And Empathy Have Shaped The Creation of Value-Based Virtual Care Services Across South Australia** 

Darren Daff, Nursing Director, Partnerships & Design, SA Virtual Care Services

Leading A Restructure To Drive A **Centralized Push Towards Patient Quality, Safety and Patient Experience Improvement Across** Western Health's Diverse Patient Base

Rachyl Brooks, Patient Feedback Lead, Best Care Governance and Support Division, Western Health

Voice of the Audience Session

Networking Break

14:10 **Creating A Connected Patient Experience At DPV Health Through A** 14:20 **Sustainable and Secure Technology Modernization Strategy** 

> Noel Toal, Chief Information Officer, DPV Health

'I. Robot': Meeting Minimum Care Minutes Standards, Reducing Workforce Burden and Improving Resident Experience Through Robots Axil, Robbie & Speckle Lee Martin, CEO, Tanunda Lutheran Home

Networking Break

**Rostering for Nurses and Midwifes** Hasn't Changed In 40 Years! This Is What Nurses and Midwives Have To Sav

Sara Holton, Research Fellow, Monash University

**Building A Robust Cyber Security Strategy To Meet Our Compliance & Sustainable Digital Innovation Objectives** John Ellis, Chief Information Security

Officer, Bupa Roshan Daluwakgoda, Chief Information Security Officer, Eastern Health

Grant Lockwood, Chief Information Security Officer, Virtus Health

Re-defining The Value of 'Work' and 'Workforce' In Aged Care Natasha Egan, Editor, Australian Ageing

Agenda

Jennene Buckley, Director, Aged Care IT Council Narelle Holliday, Regional Business

Manager, Benetas Julianne Parkinson, CEO, Global Centre for

Modern Ageing

Ramsay Health Care Nursing **Academy: Our Approach Towards Workforce Planning for The Next Generation of Healthcare** 

Rachel Gale, National Manager Nursing & Midwifery Workforce, Ramsay Healthcare Hannah Chilton, National Coordinator Nursing & Midwifery Workforce, Ramsay Healthcare

**How Co-Design Has Shaped Alfred Health's Digital Health and Services Innovation Strategy** 

> Amy McKimm, Chief Digital Health Officer, Alfred Health

> > Home Care Reimagined - A Spotlight on **Emerging Care Models & Innovative** Services Across The World

Jennene Buckley, Director, Aged Care IT Council

**Best Care Excellent Improvement Project: How We Are Embedding Cleveland Clinic's Innovative Approach To Patient Safety Culture** at Western Health

Sara Holton, Research Fellow, Monash University Shane Crowe, Executive Director Nursing & Midwifery, Western Health

**How The Country's Largest Virtual Pharmacy Service Significantly** Improved Medication Governance and Staff Experience Through **Multidisciplinary Patient Care Across A** 250,000 Sq. Kms Catchment

Brett Chambers, Director of Virtual Pharmacy, Western NSW Local Health District

Closing Remarks

Closing Remarks

16:10

16:20 Closing Remarks

DAY 2

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9:50 Opening Remarks Peter Birch, Founder, CEO & Podcast Host, Talking HealthTech

> **Opening Remarks** Julianne Parkinson, CEO, Global Centre for Modern Ageing

The Future Is Here: How Clinical AI **Strategy Powers Remote Patient** 10:10 **Monitoring & Virtual Care Services Across In-Patient and Community Care** 

Tim Bowles, Head of Department - HIVE, East Metropolitan Health Service

"Long Live Residential Care"? -Unpacking The Relevance of RACs In **Our Evolving Consumer Landscape** 

Jacinta Robertson, Head of Residential Strategy, ACH Group Byron Cannon, CEO, LDK Senior's Living Samantha Jewell, Chief Executive Officer, Lifeview

**Opening Remarks** Alan Forbes, CEO, Patient Experience Group

Taking Our Health Services from the Information Age into the Knowledge Age

Noel Toal, Chief Information Officer, DPV Health Denisha Allicock, Public Health Strategist,

MTX Group Tim Bowles, Head of Department - HIVE,

East Metropolitan Health Service Jon Herries, General Manager, Emerging Health Technology & Innovation - Data & Digital, Te Wah Tu Ora Health New Zealand

**Fireside Chat: What Consumers Expect From The Victorian Healthcare System** 

Stephen Mason, Chief Executive Officer, Australian Patients Association TBC, Healthcare Consumer

**Innovating Our Care Models and Services To Bring Evidence-Based Wellness Outcomes To Life At Southern** Cross Care (SA, NT & VIC)

Dr. Tim Henwood, Group Manager, Health & Wellness, Southern Cross Care (SA, NT & VIC)

**Virtual Presentation: Giving Colorectal Cancer Patients a Voice** Through PROMs To Improves Their **Health Outcomes** 

Prof. Paul McMurrick Head, Cabrini Monash University Department of Surgery, Cabrini Health

Harnessing Value From Disparate Data Sources To Drive A State-Wide Uplift In Patient Quality, Safety and Outcomes

Lance Emerson. Chief Executive Officer. Victorian Agency for Health Information

**Progress On AN-ACC Implementation In Residential Aged Care and The Imminent New 'Support At Home' Program** 

Nick Hartland, First Assistant Secretary, Home and Residential Division, Australian Government, Department of Health and Aged Care

FIRESIDE CHAT: "Standardising the Good" at Peter MacCallum Centre -Harnessing The Value of PREMs and **PROMs Through Analysis Of 1000+ Survey Responses Per Quarter** 

Kylie Thitchener. Director of Patient Experience, Quality and Safety, Peter MacCallum Cancer Centre

**Innovation At The Edge: Operationalising AI and Machine Learning Models At Health New** Zealand

Jon Herries, General Manager, Emerging Health Technology & Innovation - Data & Digital, Te Wah Tu Ora Health New Zealand

**Operating Australia's First 'Dementia** Village': Inferences Around Design Considerations, Care Models and **Dementia-Friendly Services** 

René Wise, Executive Manager - Aged Care & Clinical Governance, Goodwin Aged Care

**Networking Break** 

DAY 2

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Networking Break







**An Australian First** Implementing The U.S. Founded Green House Project (GHP) Model of Care At Healthia To Enable Financially Sustainable, Person-**Directed Care** 

Jacinta Robertson, Head of Residential Strategy, ACH Group

The Art and Science of Making **Integrated Aged Care Models Viable** 

Byron Cannon, CEO, LDK Senior's Living Cameron Holland, Chief Executive Officer, Ryman Healthcare Australia

& Sustainable

Woolworths Group HealthyLife's Venture Into Healthcare **Listening To Consumers To Enable Holistic Wellness, Improve Access** and Re-define Patient Experience Through A Digital Health Ecosystem

Networking Break

Sarah Gray, Chief of Health Operations & Innovation, HealthyLife (Part of Woolworths Group)

**Elevating The Utilization of Consumer** Voice Across SA Health: A **Coordinated Approach to the** Collation of PROMs and PREMs Statewide in South Australia

Grace O'Donohue, Implementation Manager | Patient Reported Measures Program, Commission on Excellence and Innovation in Health (CEIH)

**How The Victorian Community Health** Model Improves Access to Primary **Care for Victorian Patients and Communities** 

Leigh Clarke, CEO, Victorian Healthcare Association

Fixing Our Aged Care System In Australia

How Ryman Healthcare's Continuum of Care Model Has Improved Care Quality, Driven Service Cost-**Efficiencies & Reduced Health System** Strain In New Zealand

Cameron Holland, Chief Executive Officer, Ryman Healthcare Australia **Co-Designing With A Complex Cohort** of Consumers To Develop Trauma-**Mature Patient Experiences and** Services at Ambulance Victoria

Kate Lambert, Patient Experience Lead, Ambulance Victoria

Closing Remarks

Closing Remarks

16:10

Closing Remarks

# **Conference Overview & Agenda**



Delegate pass holders

	DAY ONE
8:20	Conference Opening- Remarks from the Chair David Keenan, Director, Danbar Consulting
8:30	Opening Ministerial Address Hon Mary Anne Thomas, Victorian Minister for Health, Health Infrastructure and Medical Research
8:45	ThinkTank: Should Hospitals Be Designed For Patients, Healthcare Professionals or The Government?  Amy Portelli, GM, Redevelopment & Planning, Latrobe Regional Hospital  Bridget Rusling, Director of Redevelopment, Peninsula Health  Shane Tremellen, Executive Director, Capital Projects, Infrastructure & Support Services, Goulburn Valley Health  Dale Fraser, Chief Executive Officer, Grampians Health  Stefano Scalzo, Executive General Manager Infrastructure, Victorian Department of Health
9:45	International Keynote (USA): How Digital Twins and Resiliency Have Underpinned The Planning and Maintenance of The Largest, All-Electric Health Complex In The Orange County  Joe Brothman, Director of Facilities & General Services, UCI Health (USA)
10:15	Speed Networking
10:30	Morning Tea
11:00	Minimizing Service Capacity Risks and Constraints Through Modular Clinical Infrastructure Grigor Mead, Business Development Manager, Q-bital Healthcare Solutions
11:30	Clinical Design and Infrastructure: Lessons Learnt, Current Barriers and Future Possibilities  Paul Kreutzer, Executive Territory Manager, Stryker  Damien Blythe, Clinical Project Manager Capital Works and Infrastructure, Austin Health  Fiona Christensen, Operations Director, Bass Coast Health  Christine Flett, Clinical Project Manager, Capital Works and Infrastructure, SVHA  Alistair Turner, FFE MME Manager, Built Environs
12:15	Lunch and Networking Break
13:15	How Patient Experience & Neurodiversity Considerations Influenced the Planning and Design For An Integrated Acute, Community & Residential Aged Care Services Facility  David Edwards, Deputy CEO and Director Infrastructure, Technology & Experience, Maryborough and District Health Service
13::45	How Health Facility Development and Care Models will be Impacted by Digital Health and the Need to Intelligently Increase Productivity due to Global Skill Shortages  Tom Roth, Principal Consultant, Aspen Medical Advisory Services  Anita Grindlay, Senior Advisor for Accreditation Matters and Process Alignment, Aspen Medical Advisory Services
14:15	Integrating Translational Research and Clinical Care At St. Vincent's Health Australia: Lessons from the \$206
14:45	Networking Afternoon Tea
15:15	SA Health-Nexus Hospitals Partnership @Repat Health Precinct  Mark Filipowicz Director Infrastructure, SA Health  Andrew Petering, Chief Executive Officer, Nexus Hospitals
15:45	Can You Tell Me WHY? - Understanding Government's Motivations Behind Health Infrastructure Stefano Scalzo, Executive General Manager Infrastructure, Victorian Department of Health
16:15	Conference Closing- Remarks from the Chair David Keenan, Director, Danbar Consulting
16:20	Networking Drinks

# **Conference Overview & Agenda**



Delegate pass holders

DAY TWO		
9:00	Conference Opening- Remarks from the Chair David Keenan, Director, Danbar Consulting	
9:10	ThinkTank: Unpacking The Challenges With Feasibility, Design & Maintenance of Environmentally Sustainable Health Facilities  Emma Wright, Sustainability Director, Projects & Workplace Solutions, Property, Ventia Neil Caughey, Group Director Infrastructure, Epworth Healthcare David Edwards, Deputy CEO, Maryborough District Health Service  Rod Sprenger, Director of Digital Health - nWCH Project, New Women's & Children's Hospital Rachel Hur, Senior Project Officer, Environmental Sustainability, Victorian Health Building Authority Clare Solomon, Vice President, Sustinability & Development, NorthWest Healthcare Properties	
10:10	How Technology Will Influence The Planning and Design of Operating Theatres of the Future Manoje Indraharan, Director – Technology Systems, AV & Technology Lead, WSP	
10:40	Morning Tea	
11:10	Understanding The Implications of Emerging Technologies & Care Models To Future-Proof Queensland's \$9.78 Billion Infrastructure Delivery & Commissioning Commitment  Colleen Jen, Deputy Director-General - Clinical Planning & Service Strategy Division, Queensland Health	
11:40	How Stakeholder Consultations Influenced The Masterplan, The Clinical Services Plan and Design Bridget Rusling, <i>Director of Redevelopment, Peninsula Health</i>	
12:10	How To Design and Deliver A Regional Hospital Expansion Whilst Overcoming Spatial and Workforce Limitations Amy Portelli, General Manager, Redevelopment and Planning, Latrobe Regional Hospital	
12:40	Lunch and Networking Break	
13:40	How Well Are We Preparing Our Hospital Redevelopment Plans and Design For Our Digital Hospital Future?  Lily Liu, Director of Digital Health, Western Health	
14:10	Lessons From The Royal Adelaide Hospital's Adoption of Integrated Facilities Management To Drive Cost-Efficient, Resilient & Sustainable Operations From Day 1  Andrea Andrews, Executive Director Procurement and Supply Chain, SA Health Di Mantell, CEO, Celsus Liz Curran, Executive General Manager – Health & Education, Downer	
14:40	Lessons From Designing and Operating A New, Digital-First Hospital That Incorporates New Ways of Working, Designs and Models of Care  Bernadette Comitti, General Manager, Victorian Heart Hospital and Project Director VHH, Monash Health  Fiona Sutherland, Model of Care and Redesign Manager, Victorian Health Hospital, Monash Health	
15:10	End of Conference Conference Closing- Remarks from the Chair David Keenan, Director, Danbar Consulting	